



# Skatteministeriet

## Summary for the testing of the solutions with IBM

### Introduction

The following is the external summary from the testing of the customs solution with IBM

The dialogue with the market were conducted in order for Implementation Center for Danish Customs (ICT), under the Danish Ministry of Tax, to obtain further knowledge regarding available solutions on the market. Focus for the dialogue were to test solutions based on standard functionality which can fulfill part of the Danish customs agency's needs.

The dialogue with the market is not intended to pre-select or pre-exclude market operators in future tenders and thus will not qualify or exclude any market operators from future tenders. Focus for the dialogue has been to discuss products on the market and the functionality of these.

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<b>Market operator</b>	IBM
<b>Date for meeting</b>	27-11-2017
<b>Welcome and presentation of the market operator's participants</b>	The market operator presented their participants and their previous experience, along with given a short run down of the agenda
<b>Formal framework for trying of the solutions</b>	Implementation Center for Customs presented the agenda for the day and the guidelines for how ICT wished to conduct the meeting. Furthermore, the legal framework for the test-day was presented. ICT informed the market operator that an external summary would be available at the Ministry's webpage after the range of meetings were conducted to secure fair and equal treatment of potential market operators.
<b>Session 0: The market operators experience and suggestions on slicing and sizing their solution</b>	<p>The market operator presented their company and explained shortly about their solution and their experience from previous projects, listing their references and explaining their role.</p> <p>Furthermore, they presented their suggestion on how ICT should structure a procurement of their solution based on experience from ICT counterparts around the world. Along with this they presented a potential implementation plan.</p>
<b>Session 1: Testing of the process – practical test of predetermined process</b>	The market operator shortly explained how they view declaration management and explained the procedure that they would present. They proceeded to demonstrate an end-to-end declaration management process, explaining about the function used and the level of automation achieved. Furthermore, they focused on explaining the workings of the process and data flows during the demonstration.





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	<p>The session was wrapped up with an explanation of their legislation support included in the solution and what possibilities the solutions holds for configuration</p>
<b>Session 2: Assessment of the solution/ architecture</b>	<p>The market operator explained the technological foundation of their system by explaining each area of the system one by one. For each area, the market operator explained the both the software and hardware possibilities and presented recommendations on what to use with their solution.</p> <p>Additionally, the market operator presented a list of standards they follow and tools they use in the maintenance and development of the solution, just as their approach to integrations and interfaces was explained. The market operator also explained the ownership structure of data and the possibilities to move this around, before showing the dashboards and reports available in the solution.</p>
<b>Session 3: Assessment of the delivery</b>	<p>In this session, the market operator repeated its recommendation for roll-out plan and went through their previous experience in replacing old systems and transitioning to new.</p> <p>Furthermore, the market operator explained what it expects from ICT as an organization focusing on expectations if ICT decides to use agile methods.</p>
<b>Further process</b>	<p>Lastly the further process was explained by ICT. ICT referred to the overall timeline published on the Ministry of Taxations webpage and explained that there is expected to be a meeting in the beginning of 2018 where more information about the expected tender material and tender process will be explained.</p>